

Cookie Settings in Safari

Blocking cookies in Safari may cause issues when attempting to log in to the customer portal. The GovQA system uses cookies to store session data and they are required to log in.

If the issue persists, Google Chrome and Firefox may be better alternatives and are available for download for the Apple operating systems.

Below are instructions on how to enable cookies in Safari to interact with the customer portal.

1. Open Safari
2. Click the Safari Menu in the Menu Bar on the upper left corner of the window.
3. Select Preferences
4. A separate window will open to display your Safari Preferences.
5. Click the Privacy Icon.
6. Click the button under Cookies and Website Data to "Always Allow".
7. This will allow the full use of your customer portal.

